

# Explore North Somerset

December 2023







**VisitWest** 





#### **Events and the Visitor Economy**

Events are a key way to drive footfall to a destination or business during quieter times and can be a way to stimulate repeat visits.









Venues also use events seasonally to gain market share over competitors during busy times when the stakes are high, such as school holidays, out of season and Christmas periods.









Destinations and businesses can also use events to support their brand or brand values, reinforcing their key offer.







Event calendars can evolve over time but having a strong destination event programme with anchor favourites help organisers plan years in advance.

For instance, Bristol International Balloon Fiesta takes place during the second weekend of August every year. This enables long term planning, including cruise ships, coach groups and travel trade.

While entry is free, working with the trade enables balloon flights to be booked in advance – subject to weather of course.







#### Supporting Events – Visit West

As events can be key drivers of footfall both for new visitors and repeat visitors, Visit West undertake a programme of support for events and festivals.

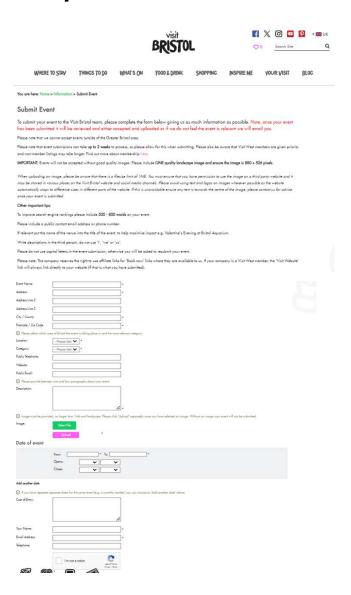
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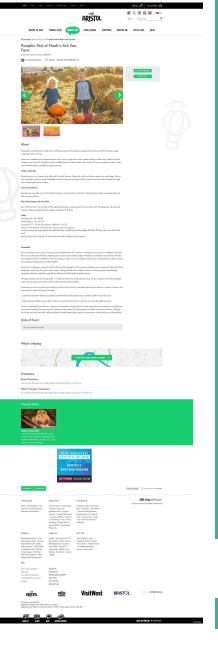
- Guidance on local trends
- Local media contacts
- Marketing opportunities
- Finding contacts within local authorities
- Venue finding
- Working with trade partners

As well as enabling reach to consumer markets through the Visit Bath and Visit Bristol websites, we use the data in monthly round ups to front of house teams in hotels, accommodation and points of entry around the region.



#### Simple event submission form





## **VisitWest**

Submitting events is quick & easy, and we have a member of the team that can help support with the process.



Charlotte has so far, approved 3,261 events this year.





#### Stats for events in North Somerset. Year to date (Jan-today)

Events promoted – **150+** Views to main what's on page – **188,652** Views to Events Calendar page – **89,353** Views to event search results – **401,846** 

Some top performing event listings:

- Fireworks at Sea at The Grand Pier
- Valley Fest

North Somerset Council

- Shaun the Sheep Hide & Sheep Trail at Noah's Ark Zoo Farm
- Twilight Tobogganing at Mendip Activity Centre

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Bristol International Balloon Fiesta

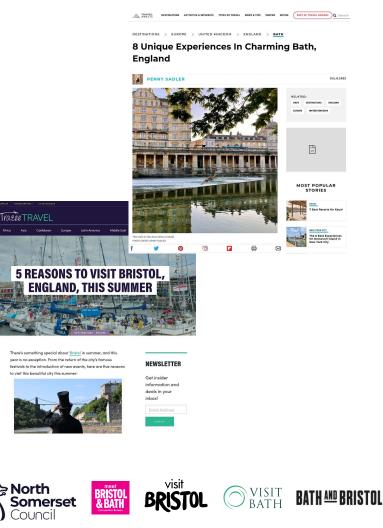
#### Supporting Events – Visit West

Ideally, event information should be shared as soon as possible with advice as to when it may go into the public domain. For instance, details of the 2025 Gromit Unleashed trail were shared back in 2021 to help organisers plan.

It also helps us share key dates with media, Visit England and Visit Britain. On the 30<sup>th</sup> November Emma and Susie spent a day presenting to VB teams in the UK and overseas with details of key events for 2024 and 2025.

The sooner we can get these on media and planner radars the better.

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#### **Developing Events**

## **VisitWest**

We don't just work passively with events coming to the region and supporting the venues and destinations creating their own. We often co-ordinate bids for events – usually business, cultural or sporting events.

The Meet Bristol and Bath team work with organisers from across the world to develop new business to the region.

Visit West was also central to the Women's Rugby World Cup 2025 bid, bringing together a range of partners to deliver success. In the new year, we will begin to share more about the opportunities this major international sporting event will offer for businesses across the region.







# Meet Bristol & Bath is the official Convention Bureau for the two cities and surrounding region.

Key objectives:

- Promote the region and member venues as the best place to host business and association events.
- Provide practical help and advice to assist event organisers in bringing their events to the region.

Services provided to Gold/Partner level members:

- Inclusion in Meet Bristol & Bath's venue finding service
- Group accommodation finding service
- Dedicated listings on the Meet Bristol & Bath website
- Promotion via Meet Bristol & Bath social media channels
- Opportunity to submit editorial into newsletters and blog posts
- A listing in the online Event Planner's Guide

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- Opportunities to participate in client educational trips
- Stand share with Meet Bristol & Bath at events and exhibitions





# BRISTOL



#### <u>Business Events: Key Insights</u> <u>Overall Inbound Domestic Performance 2022</u>

International Passenger Survey (IPS) 2022

- 1.1 million inbound MICE visitors in 2022
- 63% of pre-Covid visits / estimated 74% of spend
- MICE travellers spend 54% more per visit vs. other travellers to the UK
- Average stay 5 nights (USA, France, Germany largest origin markets)
- Conference / convention / congress 37%
- Meeting of 21+ delegates 33%
- Exhibitions / trade shows 22%
- Incentive and team building 8%

#### **Geographical distribution**

- London 62% of inbound MICE
- Southeast 9%
- West Midlands 7%
- Southwest 2% (30k MICE visitors)
- Scotland 7%
- Other UK destinations 5% or less









### Business Events: Key Insights MMGY Portrait of European Meeting & Convention Travel 2023

60% of attendees are likely to extend a business trip for leisure purposes

17% Not at all likely24% Not very likely31% Somewhat likely20% Quite likely9% Extremely likely

Two thirds of attendees will invite their spouse/partner along when they extend their business trip in next 2 years.









# MICE exhibitions/trade events attended in 2023

Meet Bristol & Bath

- CHS Leeds in April with 4 stand sharers
- The Meetings Show\* in June with 4 stand sharers
- CHS Birmingham\* in October with 8 stand sharers

\*attending again in 2024.

In partnership with Meet England

- West Coast US Trade Mission
- IMEX Frankfurt in May
- ibtm Barcelona in November







# BRISTOL





#### **Current members in North Somerset**

- Aldwick Estate
- DoubleTree by Hilton Hotel Bristol South Cadbury House
- Folly Farm
- Food WorksSW
- Mendip Activity Centre Team Building
- The Grand Pier
- The Winter Gardens
- Yeo Valley

To provide a cohesive offering to event organisers we would love to engage with potential members who offer accommodation (with or without event space).





BRISTOL

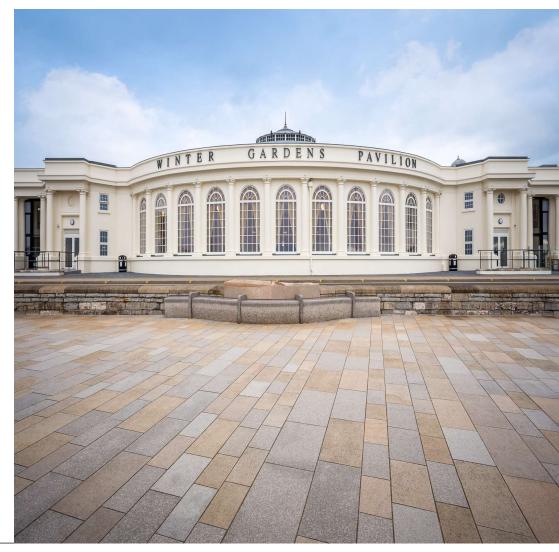


#### Key piece of confirmed business into North Somerset

Client: Lions Club International Annual Convention Date: 3<sup>rd</sup>-5<sup>th</sup> May 2024 Number of delegates: 250-300 people Venues involved: The Royal Hotel, The Winter Gardens, The Grand Pier and The Grand Atlantic Hotel. Also using other guest houses, campsites and self-catering lets close by.

Estimated min value of event to local economy: £60,000

The enquiry originally came into the Bureau with the specific request for Bristol or Bath.













# Thank you







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