

Has your job been affected by Covid-19?
Use this step by step guidance to help you
get back on track

Step 1 Get financial support

Get in touch with your local job centre to apply for Universal Credit to get financial support if you've lost your job. You can apply online or by phone 0800 328 5644.

Step 2 Get Careers Advice and Guidance

National Careers Service is offering telephone and digital support to customers.

What help can you get:

- CV review, update or creation
- Help in accessing training as many options are now available online
- Help in identifying transferable skills and in understanding the key requirements for a new job role
- Digital resources to help individuals improve their interview skills, complete an application form or improve their job search

Customers or organisations seeking advice in North Somerset can access support by phoning the Contact Centre on 0118 402 2604.

Step 3

Upskill and retrain yourself

If you need to learn new skills to help you find a new job get in touch with one of the local training providers.

If you are work ready and need qualifications:

Weston College

Weston College is supporting employees at risk of redundancy, or those who have had their job role made redundant and are looking for employment.
Support includes:

- Career progression training and qualifications, from entry level to degree level
- Support with digital skills, including how to find employment and effective interviews
- Connect people with opportunities throughout their extensive network of partners

Contact Weston college on 01934 411147 or employability@weston.ac.uk for more information

Skills Support for Redundancy

A tailored programme will provide access to funded skills training, retraining and careers guidance to help you get back into employment. Support includes:

- Career progression training
- Support with CV writing, online job searching and application

Contact the team via email skillssupport@serco.com

If you need additional support to build confidence for work:

Community Learning

Accredited and non-accredited employability courses designed to improve skills and confidence for work and further education for those with barriers to employemnt. Support includes:

- Basic and intermediate digital skills
- English for Speakers of Other Languages (ESOL)
- Introduction to Self-Employment
- General confidence building and personal development courses

Contact Community Learning on 07767 671 633

West of England Works Team North Somerset

Service offers support for those facing multiple challenges to employment like caring responsibilities, mental health issues, disabilities, learning difficulty, drug and alcohol recovery etc. Support includes:

- One-to-one support subject to eligibility
- Support into voluntary work, education and paid employment
- Job searching, job applications and interview preparations

Contact Team North Somerset on 01934 411 573

Second Step Wellbeing College Mental Health Support in North Somerset

Service offers a range of resources and activities aiming to support mental health and wellbeing. Service opened to new referrals.

Contact the team on telephone 0333 023 3504

Step 4 Find a job

Job search during the current situation can be confusing and challenging. In addition to usual competition, both you and businesses will have to adjust to remote recruitment and working. Keep the momentum going, review your CV and cover letter and keep applying.

Job search websites:

www.gov.uk/find-a-job www.somersetjobs.co.uk www.Indeed.co.uk www.jobsgopublic.com

Get Business Start-up support

If you're thinking of starting up in business it's important you get the basics right. A free, Business Start-up Course, delivered by The North Somerset Enterprise agency, will provide you with information and guidance on the three issues that will be key to the performance and success of your business.

Please call Hazel to find out more 01934 418 118 or info@nsea.biz www.northsomersetenterpriseagency.co.uk

We work with





















Contact us for more information at business@n-somerset.gov.uk

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