

North Somerset Council recognises that many individuals and businesses are worried about the impact of COVID-19.

### **Redundancy**

If you need redundancy support, please visit the Government advice for more information <https://www.gov.uk/redundancy-your-rights>

### **Career Information Advice and Guidance from National Careers services in North Somerset**

National Careers Service is offering telephone and digital support to customers in the coming weeks.

Customers or organisations seeking advice in North Somerset can access support by either:

- Contacting Matt Markham direct via [matthewmarkham@adviza.org.uk](mailto:matthewmarkham@adviza.org.uk) or 07909 876429, or
- Contacting the Contact Centre on 0118 4022604

### **Guidance for the employees**

Full guidance for employees can be found here

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-guidance-for-employees>

### **Information and Advice from Citizens Advice Bureau**

If you are not sure about your rights and what steps to take if you are affected by Covid-19 please get in touch with your local Citizens Advice Bureau on 03444 111 444 or visit the website for more information

<https://www.citizensadvice.org.uk/health/coronavirus-what-it-means-for-you/>

### **Apprenticeships**

Universities, colleges and training providers are postponing all face to face training until further notice. Alternative online provision is being put in place.

Apprentices and employers are advised to visit providers' websites to access updated information.

Businesses can still upload vacancies online by contacting a training provider directly.

Please find more information here <https://www.gov.uk/recruit-apprentice>

### **Guidance for education and training providers**

We understand uncertainty educational settings are facing at the moment and concerns around potential financial implications for many institutions.

The current guidance for education providers can be found here  
<https://www.gov.uk/government/collections/coronavirus-covid-19-guidance-for-schools-and-other-educational-settings>

The latest advice from the Minister of State for Apprenticeships and Skills is: for colleges in significant financial difficulties to contact their ESFA territorial team regarding the existing support arrangements including emergency funding

Recent updates from ESFA are available here  
<https://www.gov.uk/government/publications/esfa-update-25-march-2020>

### **Advice from Weston college**

The College is continuing to deliver training albeit digitally and distance. The College is quickly reacting to requests for training from frontline and key support services. If you have a specific training need, please use the links below:

For all digital training requests please contact Graham Smith on  
[graham.smith@weston.ac.uk](mailto:graham.smith@weston.ac.uk)

For other queries regarding adult training, reskilling, upskilling and other programmes please contact Jane Vivian on [jane.vivian@weston.ac.uk](mailto:jane.vivian@weston.ac.uk)

Weston College's coronavirus statement is available here  
<https://www.weston.ac.uk/news/official-statement-regarding-coronavirus>